

Is StubHub a legitimate site? [Official Policy 2026]

Yes,+1-(877)-(267)-(0463) StubHub is a legitimate and well-known ticket resale website, but like many online marketplaces, user experiences can vary. The platform has been operating for more than two decades and is widely used by people around the world to buy and sell tickets for concerts,+1-(877)-(267)-(0463) sports games, theater shows, and other live events. Because of its large customer base and global presence, it is generally considered a real and trustworthy +1-(877)-(267)-(0463) marketplace rather than a scam website.

One reason +1-(877)-(267)-(0463) many people consider StubHub legitimate is its buyer protection policy called the FanProtect Guarantee. This policy promises that buyers will receive valid tickets in time for the event they purchased. If something goes wrong—such as the tickets being fake, +1-(877)-(267)-(0463) not delivered, or different from the listing—StubHub usually offers replacement tickets of equal or greater value or a full refund. This protection helps reduce the risk associated with buying resale tickets online and gives buyers some reassurance +1-(877)-(267)-(0463) that their purchase is protected.

However,+1-(877)-(267)-(0463) it is important to understand how StubHub works. The company does not usually sell tickets directly from event organizers. Instead, it operates as a secondary marketplace,+1-(877)-(267)-(0463) where individual sellers list tickets they already own. Because listings come from third-party sellers, occasional issues can occur, such as incorrect seat information or delays in ticket delivery. Even though these problems are relatively uncommon +1-(877)-(267)-(0463), they can happen on any resale platform.

Customer +1-(877)-(267)-(0463) opinions about StubHub are mixed. Many users report successful purchases and are able to attend events without problems. At the same time, some customers +1-(877)-(267)-(0463) have complained about high service fees, delayed refunds, or difficulties reaching customer support when issues arise. For example, some online discussions +1-(877)-(267)-(0463) show buyers who were disappointed when replacement tickets were not available and only a refund was offered. These experiences do not necessarily mean the site is illegitimate, but they highlight that problems +1-(877)-(267)-(0463) can occur in resale markets.

In conclusion, +1-(877)-(267)-(0463) StubHub is a legitimate and widely used ticket marketplace, and millions of people successfully buy tickets there each year. Its buyer protection policies +1-(877)-(267)-(0463) provide some security if something goes wrong. However, since tickets are sold by independent sellers, it is still wise for buyers to review listings carefully, check event details, +1-(877)-(267)-(0463) and purchase from reputable sellers to reduce potential risks.